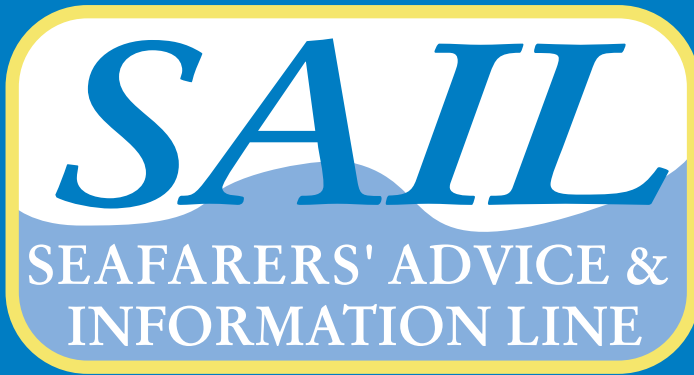


A service for seafarers and their families
FREE, FAST & CONFIDENTIAL



08457 413 318
www.sailine.org.uk

Immediate telephone advice is available on many subjects, including:

Welfare Benefits ✦ Tax Credits
Housing ✦ Employment ✦ Pensions
Debt (including Council Tax) ✦ Consumer
Immigration ✦ Relationship & Family



OUR FREE SERVICE INCLUDES:

- ✦ information and advice
- ✦ benefit checks
- ✦ help in completing forms
- ✦ negotiations with other agencies
- ✦ help to apply for charity grants

Local phone calls

Calls charged at local rate from anywhere throughout the UK on 08457 413 318. London area number 020 8269 0921 (from 0207 and 0208 numbers).

Telephone Advice

The line is open 10.00am to 4.00pm Monday to Friday. We aim to respond to all calls immediately but if the line is busy please leave your name, number and a short message on the answer phone and an advisor will contact you as soon as possible.

Good listeners

You will talk with fully trained impartial advisors - in complete confidence.

Calling from overseas

Calls are accepted and we can agree a fixed time to receive a call for a "telephone conference".

Greenwich Citizens Advice Bureaux Ltd.
Company Limited by Guarantee.
Registered number: 3346379 England.
Registered Charity number: 1064404

The **Seafarers' Advice and Information Line** is a telephone, email and letter advice service operated, on behalf of the Seamen's Hospital Society, by the Greenwich Citizens Advice Bureaux, to provide advice and casework to merchant seafarers, fishermen and their families.

Situated in Greenwich, we provide a high quality advice service to callers and offer assistance to charities and other organisations involved with seafarers. The service does not itself provide any grants.

The **Seafarers' Advice and Information Line** will provide a full advice service, so that, in addition to giving advice on the phone or by post, it can negotiate on behalf of the caller with the appropriate authorities.

Medical Service

At the Dreadnought Medical Service in St Thomas' Hospital, London there are dedicated medical facilities for seafarers. Free, prompt medical treatment is available for seafarers and their families. The **Seafarers' Advice and Information Line** can tell you how to apply, although it does not give advice on medical problems.



All advice from the **Seafarers' Advice and Information Line** will follow the policy and practice of the Greenwich Citizens' Advice Bureaux, to provide free, independent, impartial, confidential advice to everybody regardless of race, gender, sexuality or disability.



08457 413 318
www.sailine.org.uk

Seafarers' Advice & Information Line

PO Box 45234, Greenwich, London SE10 9WR
Tel: **08457 413 318** Fax: **020 8269 0794**
Email: **admin@sailine.org.uk**
Admin Tel: **020 8269 0565**
Website: **www.sailine.org.uk**